



New Hope Clinic Inc.

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A 501(c) (3) nonprofit organization: EIN 31-1614379

2012 Annual Report

On behalf of those we serve who are in need of healthcare, we want to say thank you to each person who has helped provide services. We are honored by the support we receive from our community. This report provides an overview of services delivered over the past year, patient demographics, and financial information. We are pleased to tell you that 93 cents of every dollar goes directly to provide program services.

New Hope Clinic is committed to serving the healthcare needs of the underserved in Brunswick County. We deliver a full range of healthcare services, including primary and specialty medical care, dental care, patient education, and prescription medications, at no cost to our patients. With the tireless commitment of our organizational partners, volunteer base, and staff, New Hope Clinic is able to provide an innovative and comprehensive solution for the large number of uninsured Brunswick County residents.

We continue to work closely with our Cape Fear HealthNet partners to create a coordinated system of care for the uninsured. This partnership includes sharing two of our part-time employees with Cape Fear Clinic. RHA Health Services operates the Brunswick County walk-in

crisis clinic at New Hope, providing mental health assessments on site, and full psychiatric visits via tele-medicine. The Southport Lion's Club also holds free vision screenings monthly at Clinic.

NHC completed a voluntary accreditation program with the North Carolina Association of Free Clinics and in September 2012 was awarded Level Three Accreditation. This is the highest level of accreditation offered and indicates the organization consistently performs at an exceptional level. Credit for this accomplishment goes to all the Clinic employees, volunteers and Board who work diligently to meet high standards of care and organizational integrity.

As our healthcare system evolves, we will strive to provide services to many of the most vulnerable individuals in our community. Thank you for your support, your interest, and your understanding of the need.

Sincerely,

Gretchen Bodinsky
President, Board of Directors

Sheila Roberts
Executive Director

Mission:

To provide basic medical and dental care, diagnostic services and prescription drugs to low income, uninsured residents of Brunswick County and to enhance the quality of life, while preserving the privacy and dignity of every patient.

Vision:

To strive to serve the healthcare needs of Brunswick County residents and continue to increase our healthcare services.

Values:

In everything we do, we will demonstrate our belief in the worth and dignity of all individuals through:

- Compassion
- Teamwork
- Confidentiality
- Integrity
- Community Partnership
- Quality Care
- Financial Responsibility

Services Provided:

- Eligibility Interviews:
Mondays 1pm - 3pm
Thursdays 1pm - 4pm
- Medical diagnosis and treatment:
Mon, Tues, Wed, Fri 9am - 4pm
1st four Thursdays: hours vary
- Pharmacy:
1st four Thursdays:
Call before 4pm, pickup 6pm - 8pm
Tuesdays:
Call before 2pm, pickup 3pm - 4:30pm
- By Appointment:
Chiropractor
Dental Extractions
Dermatology
Diabetic Clinic
EKG Clinic
Medical Eye Exams
Podiatry
Weight Management Class
Pharmacy Assistance Program

Open to all Brunswick County Residents

- Diabetes Education Class:
1st Tuesday 7pm - 9pm
Concord United Methodist Church
Supply, NC

3rd Thursday 5:15pm - 6:15pm
New Hope Clinic
- RHA Mental Health Crisis Clinic:
Mon-Fri 8am - 5pm

Dosher Memorial Hospital,
Novant Health Brunswick Medical Center,
New Hanover Regional Medical Center,
Delaney Radiology,
Greensboro Pathology
& many specialty medical practices
have provided laboratory, diagnostic and
treatment services for NHC patients.

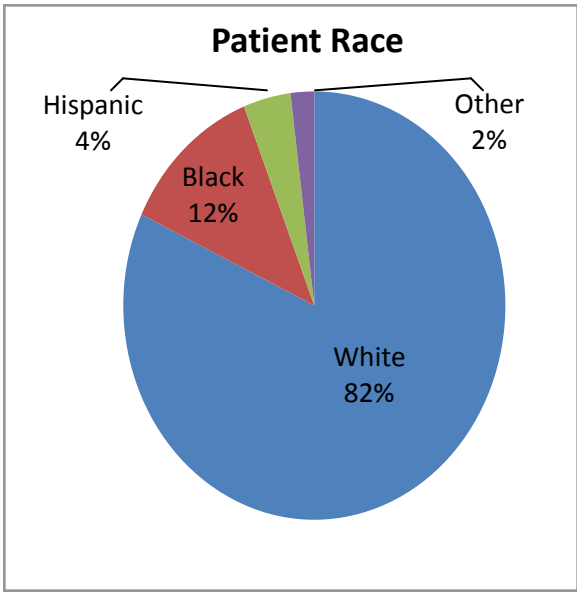
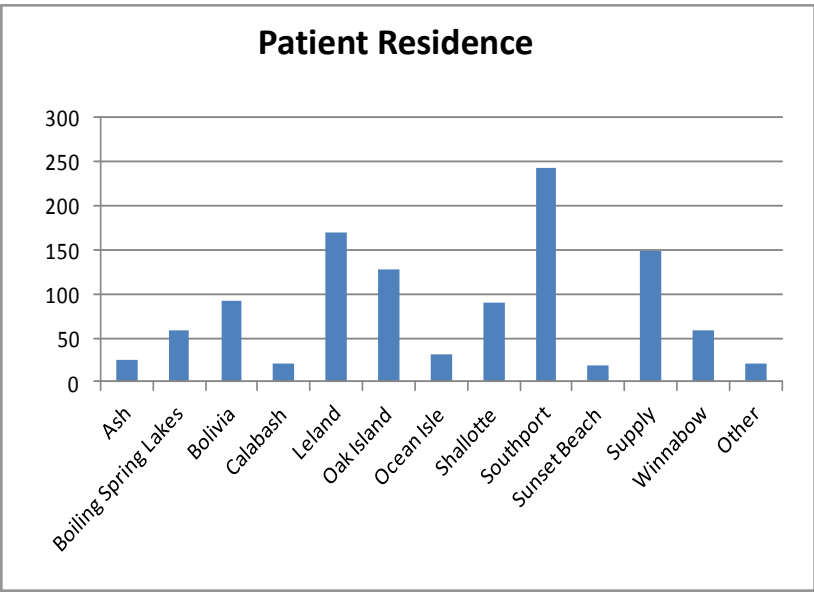
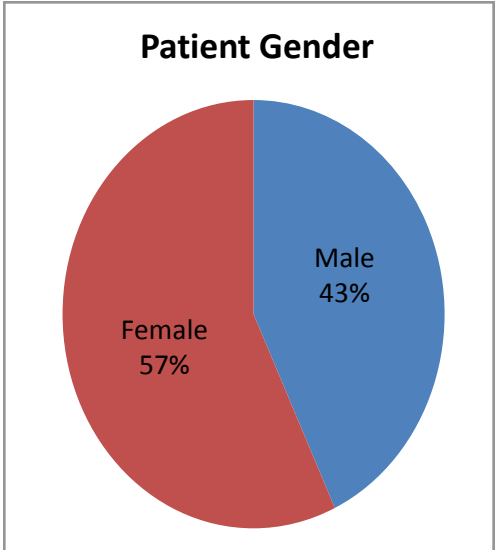
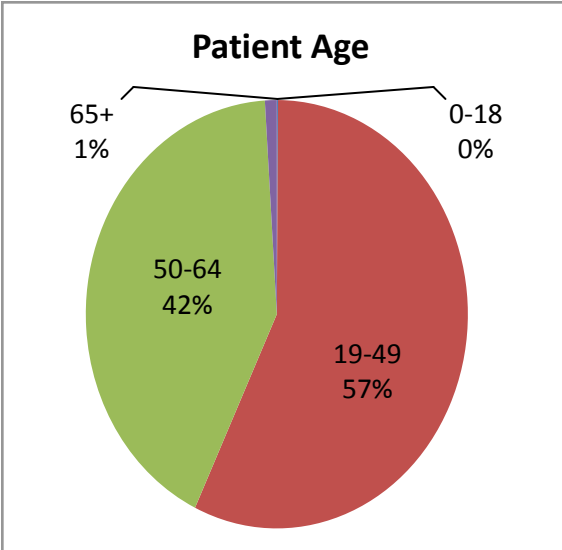
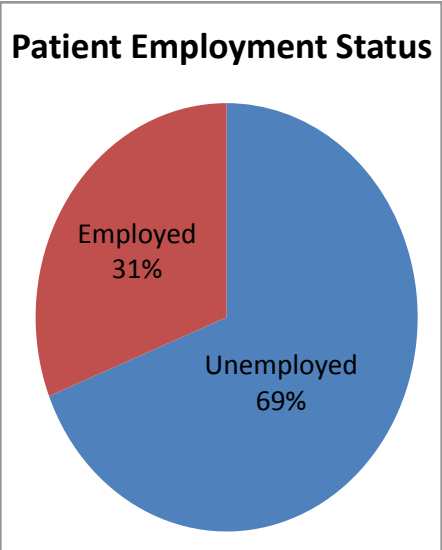
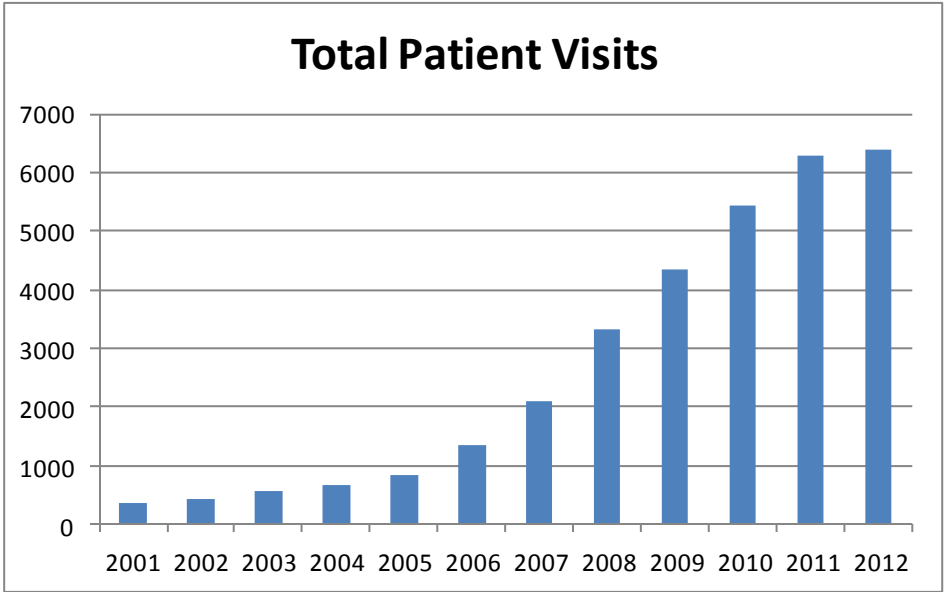
The Value of Services
provided at
New Hope Clinic
in 2012 was
\$2,163,461

New Hope Clinic
patients received
medications valued at
\$773,290
from
Patient Assistance Programs

Although NHC has a
small staff equivalent to 3.5 Full-
Time Employees, we continue to be
a volunteer driven organization.
193 talented individuals donated
8,479 hours of service in 2012.

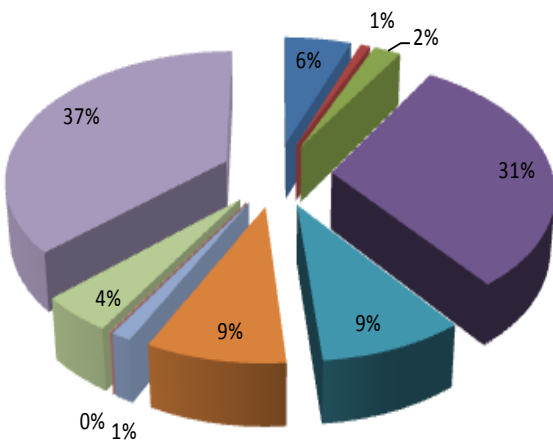
Volunteer Position	Hours
Medical Doctors	263
Dentists	152
Chiropractors	93
Podiatrist	8
Optometrists	38
Nurse Practitioners	124
Physician Assistants	36
Registered Nurses	951
LPNs	137
EMTs / Paramedics	115
Dental Assistants	269
Pharmacists	376
Pharmacy Techs	345
Interpreters	25
Administrative Assts	4,494
Eligibility	619
Data Entry	277
Students	96
Other	61
TOTAL VOLUNTEER HOURS	8,479

**1,102
PATIENTS
SERVED
IN 2012**



2012 Report on Revenue and Expenses

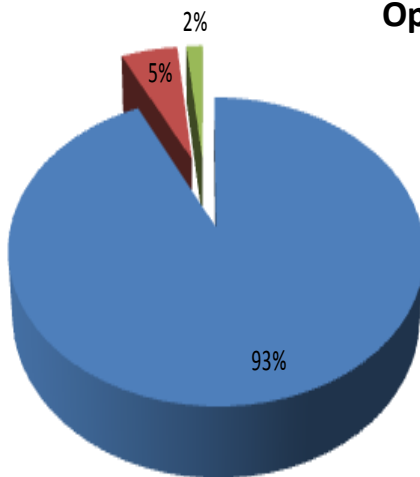
Operating Revenue Sources



■ Individual Contributions	\$29,456	5.63%
■ Corporate Contributions	\$4,295	0.82%
■ Churches & Civic Org Contributions	\$12,098	2.31%
■ Grants - Private Foundations	\$161,267	30.80%
■ Grants - County	\$47,500	9.07%
■ Grants - Other	\$45,799	8.75%
■ Program Service Revenue	\$6,625	1.27%
■ Investment Income	\$281	0.05%
■ Fundraisers	\$24,010	4.59%
■ Noncash contributions*	\$192,301	36.72%

TOTAL : \$523,632

Operating Expenses



■ Program Services*	\$431,468	92.96%
■ Management & General	\$25,334	5.46%
■ Fundraising	\$7,337	1.58%

TOTAL** : \$464,139

*Includes Donated Professional Services valued at \$166,220

**Not included in expenses: Building Principal payments

Board of Directors

Gretchen Bodinsky, RN - President
 Rev. Barry Kubler - Vice President
 Dennis O'Connor - Secretary
 Bruce Stenquist - Financial Officer
 June Baker
 David Berne
 Harry Einbinder
 Jane Goldsworth, RN
 M. Sandy Graham, DDS
 Amie Sloane

Medical Director

Karen Wood, MD

Dental Director

Jennifer S. Williams, DDS

Pharmacy Director

David E. Anderson, RPH

Staff

Sheila Roberts - Executive Director
 Edward Babel - Family Nurse Practitioner - Certified
 Mable Danford - Receptionist
 Karol Downing - Physician Assistant - Certified
 Angela Lambert - Registered Nurse
 Aimee Youngblood - Patient Assistance Program Coordinator