

COVID-19 VACCINE - Update 3/2/2021

New Hope Clinic began providing covid-19 vaccines at our location in Boiling Spring Lakes February 23rd. Our priority is to work with other organizations and communities to help reach more of the individuals who are underserved and historically marginalized, or unable to schedule an appointment elsewhere locally. As we are notified of vaccine availability, we work with these groups and a waiting list kept at the Clinic to schedule appointments for individuals who qualify based on North Carolina's priority groups. Vaccine recipients do not need to be clinic patients.

If you have a connection with a community in need, especially those underserved and historically marginalized, please contact Sheila Roberts at info@newhopeclinicfree.org or 910-845-5333.

Others interested in receiving the vaccine, who are in a qualifying group per NC DHHS (<https://covid19.ncdhhs.gov/vaccines/find-your-spot-take-your-shot>), may call 910-845-5333 and you will be asked to leave a voice mail with your name, date of birth and phone number; and if under age 65, your employment type or health condition that qualifies you for the currently qualified priority groups. Calls will be returned as vaccine becomes available. Multiple calls do not improve your chance of getting an appointment.

COVID-19 Services Update 2/18/2021

Thanks to our dedicated staff and committed volunteers, we are providing medical services and fulfilling pharmacy needs for our patients during this healthcare crisis. We understand that our patients with chronic diseases are some of the most at risk of COVID-19 complications. We are scheduling the minimum number of volunteers needed to ensure the safety of our volunteers, staff and patients.

Here are new procedures we have put in place for you:

Current Hours:

Boiling Spring Lakes Location: Mon-Wed 8am-5pm, Thurs 8am-7pm, Fri 8am-12pm. Everyone arriving at the clinic will be welcomed outside the door to be asked a few questions and have their temperature checked before entering.

Shallotte Location: Services are provided here on a limited basis.

Office Visits: We will ask patients questions when they call in to determine if a virtual visit or in-person visit is most appropriate. Virtual visits help ensure the safety of our patients and

volunteers, and to conserve use of personal protective equipment and disinfecting supplies, but are not always the best answer. Virtual visits are secure video-consults with the patient's provider over the patient's smartphone or laptop or by a phone call. We will help the patients with instructions on how to do the video-consult and what to do when arriving for an in-person visit.

Respiratory Symptoms: If a patient arrives with respiratory symptoms, the visit will be conducted at the patient's car, in our tent at the rear of the clinic, or over the phone. Call the office or [Click Here](#) to learn What to Do if You Are Sick. We are able to complete the SARS-COV-2 diagnostic testing here for our patients.

Dental Services: At this time, we cannot offer dental services because of a higher risk of fluid transmission and limited availability of our all volunteer dental staff. Call if you need other options for dental care.

Medication: Patients can still pick up their medications at the Boiling Spring Lakes clinic. Patients should call for refill requests at least two days ahead to allow time for review and we will attempt to sync as many medications to a 90-day pick-up schedule as possible. We cannot control timing of delivery for PAP meds. Patients should call when they arrive in the parking lot for further instructions. If patients do not have a phone, knock at the front door and wait for staff outside.

Other questions and enrollments will be handled over the phone and online as much as possible.

Donations:

By conducting more visits virtually, we need to have some of our patients monitoring their own vitals at home, so donations of digital blood pressure cuffs, home thermometers and pulse oximeters, as well as our regular need for nebulizers and cases of bottles water, are greatly appreciated. Some of these and other helpful items are found on our Amazon charity wish list. ([NEW HOPE AMAZON SMILE Wish List](#))

We are putting additional controls in place and we will continually update them per CDC/ NC DHHS/ Brunswick County guidelines.

Help us continue to serve our patients and the community. They need NHC now more than ever!

newhopeclinicfree.org/get-involved/donate/

The county has established a website (www.brunswickcountync.gov/health/coronavirus/) with useful links. Please visit this website for reliable local and national information.