

### COVID-19 VACCINE - Update 2/27/2022

New Hope Clinic continues to provide covid-19 vaccines at our location in Boiling Spring Lakes. Moderna/Spikevax vaccines are available for anyone age 18+; 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, or booster doses; no insurance or ID required; no cost; do not need to be a patient of New Hope Clinic.

To schedule, call 910-845-5333 or go online: <https://takemyshot.nc.gov/>

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Para la Vacuna Moderna/Spikevax; Edad 18+; primera, segunda, tercera dosis, o una dosis única de refuerzo; No se requiere identificación ni seguro ; Gratis; No es necesario ser paciente de New Hope Clinic

Llame al 910-845-5333 or online: <https://takemyshot.nc.gov/>

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### COVID-19 Services Update 2/27/2022

Everyone arriving at the clinic will be asked to call when they arrive to be asked a few questions about possible respiratory illness and exposure to infection. If patients do not have a phone, knock at the front door and wait for staff outside.

Masks are required for in-office and car-side visits. CDC has announced reduced restrictions for wearing a mask or physically distancing. **Please note, as stated by the CDC, these recommendations are not intended for healthcare settings.** If you are up to date on vaccinations, these new recommendations from the CDC can help you make decisions about daily activities outside of healthcare settings.

**All staff, patients and visitors must wear a mask and practice social distancing when inside our facilities. For patients:** If you are medically unable to wear a mask, please speak to someone. We will provide other face covering options as appropriate.

#### Current Hours:

Boiling Spring Lakes Location: Mon-Wed 8am-5pm, Thurs 8am-6pm, Fri 8am-12pm.  
Shalotte Location: Services are provided here on a limited basis.

**Office Visits:** We will ask patients questions when they call in to determine if a virtual visit or in-person visit is most appropriate. Virtual visits are secure video-consults with the patient's provider over the patient's smartphone or laptop or by a phone call. Virtual visits help ensure patients continue to receive care when a face-to-face visit is not possible, but are not always the best answer. We will help the patients with instructions on how to do the video-consult and what to do when arriving for an in-person visit.

**Respiratory Symptoms:** If a patient arrives with new respiratory symptoms or a recent exposure to someone covid-19, the visit may be conducted at the patient's car, in our tent at the rear of the clinic, or over the phone. Call the office or [Click Here](#) to learn what to do if you might be sick with COVID-19. We are able to complete the SARS-COV-2 diagnostic testing here for our patients.

**Dental Services:** At this time, we are offering limited dental services. Because of a higher risk of fluid transmission and limited availability of our all volunteer dental staff, please notify the clinic as soon as possible if you are not feeling well or cannot keep your appointment.

**Medication:** Patients can pick up their medications at the Boiling Spring Lakes clinic. Patients should call for refill requests at least two days ahead to allow time for review and we will attempt to sync as many medications to a 90-day pick-up schedule as possible. We cannot control timing of delivery for Prescription Assistance Program medications. Patients should call when they arrive in the parking lot for further instructions. If patients do not have a phone, knock at the front door and wait for staff outside.

Other questions and enrollments will be handled over the phone and online as much as possible.

**Donations:**

By conducting more visits virtually, we need to have some of our patients monitoring their own vitals at home, so donations of digital blood pressure cuffs, home thermometers and pulse oximeters, as well as our regular need for nebulizers and cases of bottled water, are greatly appreciated. Some of these and other helpful items are found on our Amazon charity wish list. ([NEW HOPE AMAZON SMILE Wish List](#) )

We will continually update our infection control procedures per CDC/ NC DHHS/ Brunswick County guidelines.

Help us continue to serve our patients and the community. They need NHC now more than ever! [newhopeclinicfree.org/get-involved/donate/](http://newhopeclinicfree.org/get-involved/donate/)

The county has established a website ( [www.brunswickcountync.gov/health/coronavirus/](http://www.brunswickcountync.gov/health/coronavirus/)) with useful links. Please visit this website for reliable local and national information.